

## Chambers, Blair

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**From:** Chambers, Blair  
**Sent:** Tuesday, March 21, 2023 11:35 AM  
**To:** Chambers, Blair  
**Subject:** ConCPT Coordination Project Feasibility Survey

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Transit Agencies,

IMD is exploring new uses of ConCPT funding for transit system coordination efforts. This survey will help IMD understand existing coordination efforts and new ideas for coordination.

Coordination is defined as two or more systems working together to provide public transportation services. This can be as informal as phone calls to coordinate trips for customers crossing county lines, to formal coordination through technology, billing, referrals, or service timing to enhance connections.

Examples of coordination may include, but are not limited to –

- Coordinated routes to a common location or locations.
- Coordinated route schedule timing to optimize connectivity for transfers.
- Referrals for customers traveling into neighboring transit agency service areas.
- Using common dispatching, scheduling or billing software.
- Technology-enabled coordination to allow customers to schedule, book, pay for, and monitor trips provided by multiple transit systems within one application or website.
- Manual coordination of overlapping services or customer needs by phone, email or other means.

If one of these examples applies to you, you may be eligible for ConCPT funding.

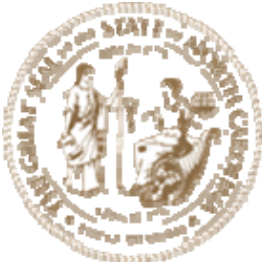
Please complete the survey to give us an idea of your current and desired coordination efforts. The deadline for this survey is **March 31, 2023**.

### [ConCPT Coordination Project Feasibility Survey](#)

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